Simplifying IT

Available Services

Networking: State-of-the-art, remote monitoring system provides us with advanced notice about problems with your network environment before they can affect your business

Backup MGMT: With backup being so important for most businesses today, our remote monitoring service allows for greater piece of mind knowing that your backups took place when they were supposed to take place

Security MGMT: Our "round the clock" security monitoring is constantly searching for weaknesses in your network

Consulting Essentials: Our Technology Consultants will deliver and review the health of your network, outlining incidents as well as on the results. We also provide a detailed account of all activities

Let the professionals at Metro Data, Inc. deal with your network so you can get back to running your business!

Most IT Support companies work on the 'break-fix' model where they're getting paid when your network fails. Their entire business model is based on getting paid when your experiences downtime & when you lose access to your critical business services

The difference with our Proactive Support model is that we're making money when you're is up and running. With that in mind, it's in our best interest to keep your network operating smoothly.

With the right combination of World Class monitoring & MGMT tools as well as our industry leading preventative maintenance approach, our Proactive Program will dramatically reduce the negative business impact of network downtime by minimizing both the duration and volume of IT failures. Our clients experience highly reliable and stable networks that allow them to focus on the critical business services that drive their businesses.

We fully understand that in order to increase your staff's productivity, you need a stable network. Our proactive approach translates into stable networks!

Available Services

Patch & Update pre-deployment testing: We test each and every patch h pre-deployment in our virtual testing environment to mitigate the possibility of industry patches causing unforeseen network issues

Disaster recovery and planning services: Our Disaster recovery and business continuity solutions provide our customers with the ability to quickly recover from a disaster and/or unexpected event and resume or continue operation

Helpdesk Services: Our Help Desk services staff responds to client inquiries and issues related to day-to-day IT functions

CIO Consulting Services: IT Consulting Services to help you understand your IT spending, hence allowing you to make better business decisions – it's the CIO expertise without

Performance MGMT for Critical Workstations: Proactive remote & onsite maintenance and support to avoid interfering with the productivity of your business due to issues on critical workstations

Website Surfing Analysis: Does your customer's management team know the websites their employees are surfing? How productive are their employees? Our Open Source device is the best platform on the market that tells you.

Anti spyware: We will maintain anti-spy and virus software on all covered PC's, ensuring immediate detection and prevention to keep you up to date and always protected from the ever-growing threat of intrusion

Does any of this Sound Familiar?

- No ability to deliver critical business services
- Incremental & incidental downtime adds up quickly
- Soaring IT Costs
- HR costs
- Lost productivity costs
- No predicable IT budget
- Network issues, who owns the problem?
- Staff wearing the help-desk hat
- Management involvement on network issues
- No budget for dedicated resource
- Downtime impacts on staff productivity
- No after hours support

Call

410-667-3600

for a free network assessment!

Metro Data
INFORMATION SYSTEMS AND SERVICES

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